

## INTELLECTUAL PROPERTY RIGHTS AND TECHNOLOGY DEVELOPMENT: THE CASE OF SOFTWARE INDUSTRY

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### ABSTRACT

Software, the major component of digital world, is all about the using the power of ideas to solve problems. The relation of software industry and the Intellectual Property Rights is a tricky one. There is a debate going on worldwide on the issue: copyright or open end free software? As per the legal opinion, IPR provisions must be implemented irrespective of firm, industry or country os concerned. But from an analyst's point of view, this issue needs to be viewed in a wider perspective. The paper is an attempt to analyze the IPRs with reference to socio-economic dynamics of software piracy.

Keyword: ITR. Software Electric, Technology Development, Piracy

### INTRODUCTION

It is unanimously agreed by all that global economy of today is characterized by an interesting dichotomy: "digital age" along with "digital divides" (Hardy 1980, Norton 1992, Cannibng 1997, Easterly and Lavine 1997). The developing countries are increasingly alarmed at an emerging "digital divide", in which those without access to the latest and most expensive tools and technology will find themselves unable to compete in the global market (Hanna, 1994; 1994). Software, the major component of digital world, is all about the using the power of ideas to solve problems. The relation of software industry and the Intellectual Property Rights (IPRs) is a tricky one. There is a debate going on worldwide on the issue: copyright or open end free software? As per the legal opinion, IPR provisions must be implemented irrespective of a firm, industry or country is concerned. But from an analyst's point of view, this issue needs to be viewed in wider perspective. The paper is an attempt to analyze the IPRs with reference to socio-economic dynamics of software piracy.

### PROBLEM DEFINITION

Worldwide the software industry is plagued by problem of piracy, a situation of "copying and using commercial software purchased by someone else without paying for it to the copyright holder". Business Software Alliance (BSA) estimates the monetarily, software piracy costs publishers \$28784 million in year 2003. In the world software industry, developed countries are constantly putting pressure on developing countries to implement stricter patent legislation than required under TRIPS, exclude compulsory licensing, parallel imports provisions and include provisions that would result in increasing the life of patent. The viability and sustainability of such strict laws needs to be analyzed in the context of role, nature and dynamics of the software piracy system.

### METHODOLOGY

Out of the available database of 74 countries, 55 countries with consistent data availability have been selected for analysis of dynamics of piracy. First, the nature and magnitude of softward piracy has been analyzed; Secondly, the underlying dynamics of piracy has been explored; and finally, the case of Indian software industry has been briefly summarized. In addition to tabular analysis, the techniques like percentage analysis, growth rates and the factor analysis have been used. Wherever needed, appropriate price adjustments have been made.

### ANALYSIS

#### Nature and Magnitude of Piracy

The piracy continues to pose challenges to the global software industry. Table 1 underscores the fact that software piracy is an oddly distributed worldwide phenomenon. Software piracy rate is the least in U.S.A./Canada region. It is only 25 per cent in the year 2000, which is less than the overall world piracy rate. Eastern Europe, Latin America and the Middle East are first three high-ranking region in terms of piracy rate. Piracy rate, in the year 2000, has been 63 per cent in Eastern Europe, 58 per cent in Latin America and 57 per cent in the Middle East. Asia/Pacific region, in which India is significant player, falls in the medium piracyranking category. An analysis of the trend based growth rate, throught the years 1994 to year 2000, shows that U.S.A./Canada region depicts a growth rate of 3.13 per cent per annum which the least in the global economy. A sharp decrease per annum is depicted by Western Europe, Middle East and Africa it is more than 6 per cent per annum in the same period. On the whole, world level software piracy rate registered a growth rate of 5.07 per cent per annum for the period under study. For the first time the world piracy rate in the year 2000 did not decline, but instead showed a slight increase to 37 per cent as against 36 per cent in the year 1999. The factor that kept piracy rates from falling in 2000 is that the fastest growing regions were the ones with the highest piracy rates. Growth in Asia/Pacific region, with its higher piracy rate, offset decline elsewhere.

Initial high rate of software piracy may be attributed to several factors. First, the higher prices of legal software and non-availability of user support had been the prime booster to software piracy. Later, the decline in the prices of original software and availability of user support for the software products led to decrease in the piracy rate. Secondly, in the first half of 1990s, the time lag between the demand for new software and the effective supply of the software, led to cases of piracy due to expedient use of PCs. Thirdly, patent laws and intellectual property rights related laws were not that very stringent and effective as they are becoming now under the present W.T.O. regime.

Many regions experienced smaller dollar losses in 2000 as compared to 1999 (Table 2). A combination of slow growth and somewhat lower prices for software slightly reduced to dollar losses due to piracy. The dollar loss due to piracy amounting to US\$ 11.75 billion, in year 2000, is not a so small magnitude. The revenue loss in terms of dollars is not a true indicator of decrease in piracy because it is, in fact, the result of several other factors. First, the U.S. dollar was strong in the year 2000. Secondly, the overall market growth for the software grew at the slow rate since 1994. Thirdly, software prices continued to fall, advancing a trend of declining prices that has evolved over the last decade. Hence, it is combination of slow growth and lower prices that depicted a slight reduction in the dollar losses due to piracy.

The regions with the highest dollar losses in 2000 were Asia/Pacific, Western Europe and North America. These regions have the largest economies and correspondingly, the largest PC and software markets. Their relatively low piracy rate translates into large dollar losses. Trend growth rate based analysis shows that a decline of more than 9 percent per annum, in retail software revenue lost due to piracy, has been experienced by two regions: Eastern Europe and Africa. Western Europe and U.S.A./Canada regions show a negligible increase in the retail software revenue loss due to piracy for period under study. Regions like Latin America and Asia/Pacific depict a decline of more than 2 per cent per annum for the same period. Decline of dollar losses in slow growth environment economies is primarily due to economic slow down of these regions and is not expected to continue as they recover.

### **Dynamics of Software Piracy**

The global technology generation of innovative activity is highly concentrated in a handful of technologically advanced developed countries with just top ten countries accounting for as much as 84 per cent of the global R&D activity. The uneven diffusion of the information and communication technology, the digital divide, is the root cause of the problem of software piracy. The Technology Achievement Index (TAI) of the UNDP gives a snapshot of each country's average achievement in creation and diffusion of technology and building human skills to master new innovation. TAI has been computed using variables relation to Technology creation, diffusion of recent innovations, diffusion of old innovations and human skills. According to TAI countries have been classified as leaders; potential Leaders, dynamic adapters, and marginalized (Table3).

Logically, Software piracy both in terms of piracy rate should be inversely related to the technological achievement index. Patents granted to residents of a country and the receipts of royalties and the license fees may be assumed as proxy variables to identify the technology creation lower should be the piracy rate. Hence, the piracy rate should also be inversely related to the technology creation. Diffusion of innovations both recent and old can also affect the piracy rate depending upon the level of development of a country. Diffusion of recent innovations may be identified by number of internet hosts and share of high and medium technology exports in the total exports of a country. Diffusion of old innovations may be measured by number of telephones and the extent of electricity consumption in a country. Level of human skills may also be perceived as one of the determinants of the piracy rate. Level of human skills may be measured by mean years of schooling and gross tertiary science enrolment ratio or more compactly by Human Development Index (HDI) rank. So the functional form of the model for analyzing software piracy may be specified as:

$$\text{PRATE} = f(\text{TECHNDX})$$

(A)

$$\text{PRATE} = f(\text{PATENTS, ROYAL, INTNET, TECHEXP, PHONES, ELECT, SCHOOL, SCIENCE, R\&D1, R\&D2, ENGG, HDI})$$

(B)

Where:

|         |  |
|---------|--|
| PRATE   | Piracy rate  |
| TECHNDX | Technology Achievement Index (TAI) Value                     |
| PATENTS | Patents Granted to Residents (per million people)            |
| ROYAL   | Receipts of Royalty and License fees (US\$ per 1,000 people) |
| INTNET  | Internet Hosts (per 1,000 people)                            |

|         |   |
|---------|---|
| TECHEXP | High and Medium Technology Exports (as a % of Total Goods Exported) |
| PHONES  | Telephones (all marine, cellular etc. per 1,000 people)             |
| ELECT   | Electricity Consumption (KWH per capita)                            |
| SCHOOL  | Mean Years of Schooling (age 15 and above)                          |
| SCIENCE | Gross Tertiary Science Enrolment Ratio (%)                          |
| R&D     | 1R&d Expenditures as a % of GNP                                     |
| R&D2    | R&d Expenditures in Business as a % of Total                        |
| ENGG    | Scientists and Engineers in R&D (per 100,000 people)                |
| HDI     | Index Rank  |

In an attempt to further identify the underlying factors that explain the pattern of correlations within a set of observed variables, factor analysis has been applied. Factor analysis is often used in data reduction, by identifying a small number of factors, which explain most of the variance observed in a much larger number of manifest variables. For this purpose "Principle Component Analysis" extraction method in conjunction with Varimax (with Kaiser Normalization) rotation has finally yielded two components only. The cumulative total variance explained by the first two components comes out to be 90.013 per cent. Rotated components matrix shows that variables INTNET, ELECT and PHONES form the first component and the variables R&D1, R&D2, TECHEXP; and PATENTS form the second factor. First component identifies variables that are related with technology related infrastructure and the second one is related with creation and diffusion of technology.

Regression results for model specification (A) are as follows:

$$\text{PRATE} = 92.272 - 88.199 (\text{TECHNDX})$$

$$\text{S.E. (9.104)}$$

$$t \ 9.688$$

$$R^2 = 0.8864$$

That is piracy rate is negative function of technological achievement index. The regression coefficient is significant at 2 per cent level of significance. The coefficient of determination is also sufficiently high. This means that the higher the level of technology creation, diffusion of innovations and the human skills, lower is the piracy rate.

Since many of the independent variables in the above specification (model B) are highly correlated and may cause a problem of multicollinearity, if the regression coefficients are to be estimated by using the method of ordinary least squares. Hence the next option is to follow the principle of parsimony and go for a stepwise regression. The final functional form selected by the stepwise regression comes out as follows and is perfectly in consonance with above factor analysis results i.e. INTNET belongs to first factor and the R&D1 belongs to the second component and the third one, the HDI, is independent of the first two. Hence,

$$\text{PRATE} = f(\text{INTNET}, \text{R\&D1}, \text{HDI})$$

That is to say software piracy rate is a function of level Internet use, Research and Development expenditure as a percentage of Gross National Product (GNP) and the Human Development Index rank.

$$\text{PRATE} = 51.633 + 0.226 (\text{HDI}) - 0.084 (\text{INTNET}) - 4.301 (\text{R\&D1})$$

$$\text{S.E. (0.050) \quad (0.034) \quad (1.874)}$$

$$t \ 4.526 \quad 2.459 \quad 2.295$$

$$R^2 = 0.9235$$

The regression highlights an interesting result that software piracy rate is positively related with the human development index ranking and negatively related with Internet use and research and development expenditure as a percentage of GNP. All the regression coefficients are significant at 2 per cent level of significance. Coefficient of determination, the R-square, is an indicative of the fact that model explains 92.35 percent of the total variation in software piracy rate. Higher rank in terms of HDI means lower human development level. As the education, per-capita income and the health indices improve, the HDI ranking also improves. So, software piracy is a phenomenon more prevalent in countries with lower human development levels. An improvement in the human development level leads automatically to reduction in the piracy rate. Number of Internet hosts indirectly measures number and rigor of the computer use. As the computer user base improves, there is demand for licensed software and fall in the piracy rate. Share of research and development expenditure as a

percentage of GNP signifies the step towards technology creation. More the share of R&D expenditure in a country, less will be the piracy rate in a country. All the three determinants of the piracy rate are macro-economic policy variables. An investment on human development, in general, and on education health, information technology and research and development, in particular can solve the problem of piracy to a greater extent.

As already said, the software piracy implies a loss of revenue to the genuine producer countries and companies as well. Same above model when tried with revenue loss as a dependent variable provided the following selection of variables by the stepwise regression criteria :

$$\text{REVLLOSS} = 93.624 + 1.335 (\text{PATENTS})$$

$$\text{S.E. (0.290)}$$

$$t \quad 4.611$$

$$R^2 = 0.8592$$

Loss of revenue is a direct function of number of patents with the residents of a country. The regression coefficient is significant at 2 per cent level of significance and the R-square is sufficiently high. Hence, major sufferers of the dollar loss due to piracy are the countries with higher levels of technology creation.

Software rate is the function of socio-economic underdevelopment and the dollar revenue loss due to piracy is a function of technology creation. Software piracy and the loss of revenue due to piracy are negatively related and the correlation coefficient is significant at 5 per cent level of significance. In general, the higher revenue loss is associated with lower piracy rate and vice-versa. First this is because the countries with lower piracy rate are countries with higher technology creation and diffusion level. Secondly, the level which translates even a small rate into an enormous dollar revenue loss. On the other hand countries with higher piracy rate because of low market share are characterized by a low revenue loss due to piracy. Hence in this menace of piracy loss sufferers are: one, the major players and, two the players who are actively involved in the process of technology creation and diffusion.

### Case of Indian Software Industry

In terms of number of patents Indian industry in general (table 4) and the software industry in particular is a too low profile but in terms of performance and piracy the software segment is quite significant. As per Heks (1999) unbranded assembled computers loaded with pirated software still form a significant segment of the Indian market (fig.1). Thus software includes operating systems and other general-purpose software. In the decade of 1990s when Indian software industry was preparing itself for the boom, assembled computers coupled with pirated software acted as a catalyst in providing training to masses at a low cost (Mehta, 2001). India was able to generate such a specialized skill formation, in a very short span. This led to both R&D and production in large quantum at a low cost that finally gave a comparative cost advantage to the Indian software industry. Being primarily an export oriented industry, the gains of its low cost production dissipated to importing countries (USA and EU). In turn, over time India due to specialization became the hub for some of the future technologies like that of IT Enabled services. The benefits of such a specialization are again meant for advanced world. Thus piracy and unbranded hardware has acted as catalyst in developing the hubs for the future technologies of the world.

If a strict IPR regime had been there in the early nineties, Indian software industry, the giant source of software products and services for USA and EU, would have not come into existence at all. If the pioneer institutions and firms in earlier developments in both hardware and software had gone in for strict IPR in the decades of 1960s and 1970s, the giant firms like Microsoft would have not been on the world map today. All big firms and leading nations in the software industry are reaping the benefits of past liberal IPR regimes. The tighter IPRs will, no doubt help the few countries and firms to earn more but will raise the costs and will hinder the future technology development at lower end. The whole process of skill formation and specialization generation will be affected adversely.

**Table 1.1**  
Region-wise Software Piracy Rate (Per cent)

| Region/Year    | 1994 | 1995 | 1996 | 1997 | 1998 | Trend 1999 | Growth 2000 | Rank | Rate (%) |
|----------------|------|------|------|------|------|------------|-------------|------|----------|
| Western Europe | 52   | 49   | 43   | 39   | 36   | 34         | 34          | (6)  | -7.50    |
| Eastern Europe | 85   | 83   | 80   | 77   | 76   | 70         | 63          | (1)  | -4.50    |
| U.S.A./Canada  | 32   | 27   | 28   | 28   | 26   | 26         | 25          | (7)  | -3.13    |
| Latin America  | 78   | 76   | 69   | 64   | 62   | 59         | 58          | (2)  | -5.22    |
| Asia/Pacific   | 68   | 64   | 55   | 52   | 49   | 47         | 51          | (5)  | -5.54    |
| Middle East    | 84   | 83   | 79   | 72   | 69   | 63         | 57          | (3)  | -6.39    |
| Africa         | 80   | 74   | 70   | 60   | 58   | 56         | 52          | (4)  | 7.02     |
| Total World    | 49   | 46   | 43   | 40   | 38   | 36         | 37          |      | -5.07    |

Source : BSA/SIIA/SPA

**Table 1.2**

Region-wise Software Piracy Rate (Per cent)

| Region/Year    | 2005 | 2006 | 2009 | 2011 | 2013 | 2015 | 2017 |
|----------------|------|------|------|------|------|------|------|
| Western Europe | 35   | 34   | 34   | 32   | 29   | 28   | 26   |
| Eastern Europe | 69   | 68   | 64   | 62   | 61   | 58   | 57   |
| U.S.A./Canada  | 22   | 22   | 21   | 19   | 19   | 17   | 16   |
| Latin America  | 68   | 66   | 63   | 61   | 59   | 55   | 52   |
| Asia/Pacific   | 54   | 55   | 59   | 58   | 62   | 61   | 57   |
| Middle East    | 57   | 60   | 59   | 58   | 59   | 57   | 56   |
| EU             | 36   | 36   | 34   | 32   | 29   | 28   | 28   |

Source: Statista and BSA

**Table 2.1**

Retail Software Revenue Lost due to Piracy (US\$ 1000)

| Region         | Y<br>1994          | e<br>1995          | a<br>1996          | r<br>1997          | Trend<br>1998      | Growth<br>1999     | 2000               | Rate<br>(%) |
|----------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|-------------|
| Western Europe | 2783000<br>(22.54) | 3642939<br>(27.32) | 2574871<br>(22.77) | 2518726<br>(22.02) | 2760337<br>(25.15) | 3629371<br>(29.84) | 3079256<br>(26.21) | 0.81        |
| Eastern Europe | 1100800<br>(8.92)  | 748077<br>(5.61)   | 782508<br>(6.92)   | 561356<br>(4.91)   | 640015<br>(5.83)   | 505213<br>(4.15)   | 404491<br>(3.44)   | -11.45      |
| U.S.A./Canada  | 3931100<br>(31.84) | 3287379<br>(24.66) | 2718251<br>(24.04) | 3074266<br>(26.87) | 3195821<br>(29.12) | 3631212<br>(29.85) | 2937437<br>(25.00) | 0-99        |
| Latin America  | 981200<br>(7.95)   | 1141516<br>(8.56)  | 980568<br>(8.67)   | 977994<br>(8.55)   | 1045506<br>(9.52)  | 1127639<br>(9.27)  | 869777<br>(7.40)   | -2.47       |
| Asia/Pacific   | 3144500<br>(25.47) | 3991399<br>(29.94) | 3739304<br>(33.07) | 3916236<br>(34.23) | 2954812<br>(26.92) | 2791531<br>(22.95) | 4083061<br>(34.75) | -2.94       |
| Middle East    | 206400<br>(1.67)   | 264820<br>(1.99)   | 285522<br>(2.53)   | 206003<br>(1.80)   | 190139<br>(1.73)   | 284445<br>(2.34)   | 240451<br>(2.05)   | -1.63       |
| Africa         | 199500<br>(1.62)   | 256512<br>(1.92)   | 225234<br>(1.99)   | 185507<br>(1.62)   | 189881<br>(1.73)   | 193747<br>(1.59)   | 135892<br>(1.16)   | -9.79       |
| Total World    | 12346500           | 13332642           | 11306258           | 11440088           | 10976511           | 12163158           | 11750365           | -1.29       |

Note : Figures in perenthesis are percentages.

Source : BSA/SIIA/SPA

**Table 2.1**

Retail Software Revenue Lost due to Piracy (US\$ Million)

| Region/Year    | 2004 | 2005  | 2006  | 2015  | 2017  |
|----------------|------|-------|-------|-------|-------|
| Western Europe | 9600 | 11843 | 10630 | 13749 | 9461  |
| Eastern Europe | 2111 | 3262  | 4124  | 3136  | 2910  |
| U.S.A./Canada  | 7232 | 10255 | 12356 | 10016 | 9458  |
| Latin America  | 1273 | 2026  | 3125  | 5787  | 4957  |
| Asia/Pacific   | 7553 | 8050  | 11596 | 19064 | 16439 |
| Middle East    | 1026 | 1615  | 1997  | 3696  | 3077  |
| EU             | -    | 12048 | 11003 |       |       |

Source:BSA and IDC(Annual Survey) and Statistca.com

**Table 3**

Countries Categorized on the basis of Technology Achievement Index (TAI)

| Leaders        | Potential Leaders | Dynamic Adapters  | Marginalized |
|----------------|-------------------|-------------------|--------------|
| Finland        | Spain             | Uruguay           | Nicaragua    |
| United States  | Italy             | South Africa      | Pakistan     |
| Sweden         | Czech Republic    | Thailand          | Senegal      |
| Japan          | Hungary           | Trinidad & Tobago | Ghana        |
| Korea          | Slovenia          | Panama            | Kenya        |
| Netherlands    | Hong Kong         | Brazil            | Nepal        |
| United Kingdom | Slovenia          | China             | Sudan        |
| Canada         | Greece            | Philippines       | Mozambique   |
| Australia      | Portugal          | Bolivia           | Tanzaia      |
| Singapore      | Malaysia          | Colombia          |              |
| Germany        | Mexico            | Peru              |              |
| Norway         | Argentina         | Jamaica           |              |

|         |         |       |  |
|---------|---------|-------|--|
| Ireland | Romania | Iran  |  |
| Belgium | Chile   | India |  |

Source : Human Development Report, 2001.

**Table 4**

No. of Applications and Patents Granted for Selected Countries

| Country                  | Applications filed (p.a.) | Patents granted (p.a.) |
|--------------------------|---------------------------|------------------------|
| Japan                    | 400000                    | 250000                 |
| United States of America | 90000                     | 35000                  |
| United Kingdom           | 70000                     | 30000                  |
| India                    | 10000                     | 2000                   |

Source : www.wipro.com

**Table 5**

List of top 20 Countries (with software Licence misuse and piracy Hotspots)

| Country | Country   |
|---------|-----------|
| China   | France    |
| Russia  | Iran      |
| USA     | Turkey    |
| India   | Germany   |
| Ukraine | Brazil    |
| Italy   | Columbia  |
| Taiwan  | Indonesia |
| Korea   | Peru      |
| Mexico  | Thailand  |
| Vietnam | Hungary   |

Source: RCI data

As per BSA Global Software Survey May 2016, 43 percent and 39 percent of software installed on PC was not licensed during the years 2014 and 2015.

## IMPLICATIONS

In the light of foregoing analysis, soe facts can be stylized as:

- The progress of software development hinges on the developers' ability to use both new and old ideas, but software patents prevent this. Hence countries that do not have software patents are giving their software developers an advantage. Developing countries must incorporate the provisions of allowing its researchers to experiment on the patented invension for research.
- Intellectual Property protection is important to encourage innovation and creativity in the information society; similarly, the wide disseminating, diffusion and sharing of knowledge is important to encourage innovation and creativity. Although transfer and dissemination of technology is an explicit objective of TRIPs but it leaves the transfer related provisions quite vague.
- The patent system grants temporary monopoly to the firme that introduce innovation. Strengthening and harmonization of IPR regime is going to affect to process of development of poorer countries in a significant manner by chocking an important contributor of growth described as adaptation and imitation and re-engineering in the technology learning process. The developing countries may be compensated for the adverse effects of the strengthening of IPR regime by international funding to local enterprises to help them to build local capabilities.

Hence to sum up we can say that investing in the developing and underdeveloped countries for technology creation, diffusion of innovations and human skills is not in contrast to the competitive interests of leader and potential leader countries. A little relaxation and/or compensation in the present IPR system will benefit finally the developed world to long-run.

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**Figure 1**

Data Flow diagram of Indian IT industry in absence of IPRS (in 1990s).

